## 1. Introduction

Jet RVSM Services, LLC, "Jet RVSM", dedicates itself to protecting your personal information and informing you about how we use your information. This Privacy Policy applies to your use of the Jet RVSM services including our website and any other related services (collectively the "Platform"). Please read this Privacy Policy in conjunction with the Terms of Use. The Privacy Policy integrates into the Terms of Use. All capitalized proper nouns not defined in this Agreement will have the same definitions and meanings as defined by the Terms of Use. Please review this Privacy Policy periodically as we may revise it from time to time. If you do not agree with or accept our Privacy Policy in its entirety, you must not access or use the Platform. If you use the Platform following a change to the terms of this Privacy Policy, you agree to accept the revised policies.

#### 2. Information Collected

At Jet RVSM, we collect personally identifiable information ("PII") and non-personally identifiable information ("Non-PII") from you. Personally identifiable information is information that can be used to identify you personally. Non-personally identifiable information is information that must be combined with other information to identify you personally.

#### Personally Identifiable Information Collected

You will not be required to provide us any information when you visit our Platform. However, for you to fully use our Platform, we may collect PII such as your name, date of birth, email, license information, telephone number, employment information, business information, and address. Please be aware that all payment information shall be stored and processed by our third-party payment processors.

# Non-Identifying Information

Whenever you use our website, we may collect Non-PII from you, such as your IP address, zip code, gender, browsing history, search history, and registration history, interactions with the Platform, usage information, location, referring URL, browser, operating system, data usage, data transferred, and Internet service provider. We may also collect information including but not limited to postings you make on the public areas of our website, messages you send to us, and correspondence we receive from other members or third parties about your activities or postings.

# 3. Use of Your Information

Some of your information will be visible to other users of the Platform to facilitate communication between users. Additionally, we will use your PII in the following ways:

- To provide any services offered and to operate the Jet RVSM Platform.
- To enhance or improve our users' experiences.
- To contact you via email or other electronic communications when you have an inquiry.
- To notify you of additional Jet RVSM products and updates.
- To share with third parties, with whom you have requested additional information relating to their products and services.
- To share with our third-party advertisers and partners.
- To process your transactions.
- To share your information with third-party partners or third parties hired by us to perform functions and provide services subject to the obligations consistent with this Privacy Policy and on the condition that the third parties use your information only on our behalf and according to our instructions.

# 4. Accessing, Editing, and Removing Your Information

You will be able to access any information contained in your account through our Platform. To the extent allowed, you may edit that information by removing or changing the information listed in your account. Information that relates to certifications, ratings, privileges, licenses, permits, insurance, training, or related, may only be changed by contacting us at <a href="mailto:customerservice@jetrvsm.com">customerservice@jetrvsm.com</a>. If you have any questions or wish to review, change, or access any of your information collected by us, please contact us customerservice@jetrvsm.com. Additionally, if you wish to opt-out of our data collection practices or would like us to remove any of your information from our databases, please contact us at <a href="mailto:customerservice@jetrvsm.com">customerservice@jetrvsm.com</a>. After you have canceled your account please be aware that we may keep inaccessible copies of your PII and non-PII subject to our data retention policies.

## 5. Cookies and Tracking

We use cookies to identify you and to remember your logins. Therefore, you must have cookies enabled in your browser to use our Platform. Please be aware that some or all of our cookies may be accessible by third parties. Additionally, while using portions of our Platform, we may track your usage information so that we understand how you interact with our Platform.

## 6. Third-Party Access to Your Information

Although you are entering into an Agreement with Jet RVSM to disclose your information to us, we do use third party individuals and organizations to assist us, including contractors, web hosts, and others, to allow you to access the Platform.

Throughout the provisioning of our services to you, we may delegate our authority to collect, access, use, and disseminate your information. It is, therefore, necessary that you grant the third parties we may use in the course of our business the same rights that you afford us under this Privacy Policy. For this reason, you hereby agree that for every authorization which you grant to us in this Privacy Policy, you also grant to any third party that we may hire, contract, or otherwise retain the services of to operate, maintain, repair, or otherwise improve or preserve our software applications, website or their underlying files or systems. You agree not to hold us liable for the actions of any of these third parties, even if we would normally be held vicariously liable for their actions, and that you must take legal action against them directly should they commit any tort or other actionable wrongs against you.

#### 7. Law Enforcement

You agree that we may disclose your information to the Federal Aviation Administration (FAA), the Department of Transportation (DOT), the National Transportation Safety Board (NTSB), or other governmental authorities if compelled to by a court order. Additionally, you agree that we may disclose your information if we reasonably believe that you have violated US laws, the terms of our Terms of Use or our Privacy Policy, or if we believe that a third party is at risk of bodily or economic harm. If we receive a subpoena affecting your privacy, we may elect to notify you to so that you have an opportunity to file a motion to quash the subpoena, or we may attempt to quash it ourselves, but we are not obligated to do either. We may also proactively report you and release your information without receiving any request to third parties where we believe that it is proper to do so for legal reasons, where your actions violate any law of the United States or any other country having jurisdiction over us, our Platform, or our Terms of Use. You release us from any damages that may arise from or relate to the release of your information to a request from administrative, safety, and law enforcement agencies or private litigants. We may release your information under the conditions listed in this paragraph, whether to individuals, entities or any state or federal authorities, as required.

# 8. Opt-Out of Commercial, Non-Commercial Communications and Do Not Track

If you decide to provide us with your contact information, you agree that we may send you communications via push notifications, texts, and emails. However, you may unsubscribe from certain marketing communications by notifying Jet RVSM that you no longer wish to receive these communications. We will endeavor to promptly remove you from our mailing list or communications once we have received that request. We currently do not offer functionality for you to opt-out through "do not track" listings. If you wish to opt-out of certain communications or information collection, please contact us at customerservice@jetrvsm.com.

#### 9. Third Parties

Jet RVSM or other users may post links to third party websites on Platform, which may include information that we have no control over. When accessing a third party site through our Platform, you acknowledge that you are aware that these third-party websites are not screened for privacy or security issues by us, and you release us from any liability for the conduct of these third-party websites.

Please be aware that this Privacy Policy and any other policies in place, in addition to any amendments, do not create rights enforceable by third parties. Jet RVSM bears no responsibility for the information collected or used by any advertiser or third party website. You must review their Terms of Use and Privacy to understand how their information collection practices work.

## **10.** Security Measures

We make reasonable attempts to protect your information by using physical and electronic safeguards. For this reason, we may use SSL certificates to enhance our Platform security. However, as this is the Internet, we can make no guarantees as to the security or privacy of your information. For this reason, we recommend that you use anti-virus software, routine credit checks, firewalls, and other precautions to protect yourself from security and privacy threats.

# 11. Your California Privacy Rights

Jet RVSM permits residents of the State of California to use its Platform; we comply with the California Business and Professions Code §§ 22575-22579. If you are a California resident, you may request certain information regarding our disclosure of personal information to any third parties for their direct marketing purposes. Various provisions throughout this Privacy Policy address requirements of the Californian privacy statutes. Although we do not disseminate your information to third parties without permission, you must presume that we collect electronic information from all visitors. You may contact us at <a href="mailto:customerservice@jetrvsm.com">customerservice@jetrvsm.com</a> with any questions.

# 12. Age Compliance

Jet RVSM requires the legal capacity to enter contracts with other users and us. No one under the age of 18 is allowed to use Jet RVSM resources and services. We intend to fully comply with American and international laws respecting children's privacy including the Children's Online Privacy Protection Act. Therefore, we do not collect or process any information for any persons under the age of 18. If you are under 18 and using our Platform, please stop immediately and do not submit any information to us. If we have inadvertently collected any information from users under the age of 18 please contact us immediately.

## 13. International Transfer

Note: verification documents that you submit to us with personally identifiable information, which we retain in the form of electronic copies, will only be stored on secure servers inside the United States, but not necessarily in your state or jurisdiction. However, non-confidential information may be transferred to and maintained on, computers located outside of your state, province, country, or other governmental jurisdiction where the privacy laws may not be as protective as those in your jurisdiction. Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer. PII and Non-PII submitted to Jet RVSM will be collected, processed, stored, disclosed and disposed of according to applicable U.S. law and this policy. If you are a non-U.S. member, you acknowledge and agree that Jet RVSM may collect and use your Information and disclose it to other entities outside your resident jurisdiction. Additionally, we may store such information on servers located outside your resident jurisdiction. U.S. law may not provide the degree of protection for information that is available in other countries.

# 14. Merger and Acquisition

If Jet RVSM is involved in a bankruptcy, merger, acquisition, reorganization or sale of assets, your information may be sold or transferred as part of that transaction. Please be aware that once a third party receives transferred information, your privacy rights may change. You will be responsible for monitoring your privacy rights in such event.

## 15. Amendments

Like our Terms of Use, we may amend this Privacy Policy from time to time. When we amend this Privacy Policy, we will modify the date listed on this Agreement or we may contact you. You must agree to the amendments as a condition of your continued use of our Platform. If you do not agree, you must immediately cease using our Platform and notify us of your refusal to agree by emailing us at <a href="mailto:customerservice@jetrvsm.com">customerservice@jetrvsm.com</a>.

#### 16. Information

If you have any questions or require additional information related to our information collection practices, please contact us at <a href="mailto:customerservice@jetrvsm.com">customerservice@jetrvsm.com</a>.

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